

## Information Security Policy

In Kolektor, we are aware that information is of key value to us, therefore, we have established the Information Security Management System (ISMS) to keep confidentiality, integrity and availability of such information. ISMS is integrated into the company's management system.

With the ISMS, we systematically and comprehensively approach the protection of information, information assets and resources, prevent unwanted information security events, and reduce the consequences and potential damage, in accordance with the recommendations of the ISO / IEC 27001 standard.

### ISMS includes:

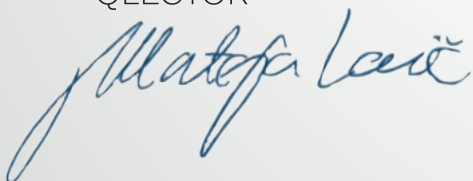
- ensuring the confidentiality, integrity and availability of information,
- protecting information from unauthorized access, disclosure, alteration or destruction,
- raising awareness and providing training on information security,
- getting acquainted with the rules of safe use of information infrastructure,
- managing all security incidents and taking timely and appropriate actions,
- regularly analyzing risks and reducing them with appropriate measures.

We systematically introduce measures into all processes in order to improve the level of confidentiality of information in Kolektor, reduce the possibility of unavailability of information, increase the level of integrity and authenticity of information and thus ensure continuous operation.

Both employees and business partners are obliged to contribute to information security and the continuous improvement of the ISMS, as the digital age represents an even greater exposure to security threats and information leakage

### Mateja Lavrič

Managing director  
QLECTOR

A handwritten signature in blue ink, appearing to read "Mateja Lavrič".

### Valter Leban

Predsednik uprave  
Skupine Kolektor

A handwritten signature in blue ink, appearing to read "Valter Leban".

Ljubljana, October 2024